

Tenant Vacancy Questionnaire

It is our goal to ensure that we are always improving our business; we are hoping this questionnaire will do just that. We want to know what items we can improve on, what you enjoyed about working with us, and what you feel could be changed. Please return this questionnaire with the return at the time of your vacancy. It has been a pleasure working with you, and it is our sincere hope that should you need Rental or Real Estate services in the future you will consider giving us a call.

Date: _____ Property Address: _____

1. What are some items you enjoyed about your time with Ned Baker Real Estate?

2. What are some ways our office could improve? _____

3. Did you find the ability to pay your rent online helpful?

Yes or No

4. On a scale of 1 to 10 (based on the same scale), how would you rate our efficiency of addressing maintenance?

1 2 3 4 5 6 7 8 9 10

5. Were questions or items of concern addressed in a timely manner?

6. On a scale of 1 to 10 (1 being the lowest, 10 being the highest), how would you rate our independent contractors?

1 2 3 4 5 6 7 8 9 10

Additional comments:

Please send this form back to the address below Attention: Diana Pfenning. Again, we thank you for your time in answering these questions.

Ned Baker Real Estate 2339 State St Salem, Oregon 97301 503-364-6797